## **About the Author**

Stephen S. Bonham is the president of TrueCourse Solutions, Inc., an IT strategy consulting company that specializes in customized IT PPM solutions. Before starting this company, Mr. Bonham held a wide range of positions during his 15 years in the IT industry. He started his career as a systems administrator and a software engineer for small and large companies. After completing his M.E. in computer science, he then worked for several IT consulting companies that specialized in computer/telephony solutions, CRM and ERP implementations, custom software development, and enterprise-level systems integrations. During this time, he held positions as project manager, program manager, engineering manager, enterprise IT architect, and IT management consultant.

Mr. Bonham has published several articles on organizational change and IT PPM in various trade journals. He is a certified project management professional (PMP) and has an M.B.A. from the University of Denver.